





#### **BETTER TOGETHER**

Collaborate in Teams. Call from Teams using CONNECT

# **SEAMLESS TO END-USER**

Familiar Teams interface and minimal user training

#### **COMPLETE SUPPORT**

24/7 support with industry leading 99.999% uptime SLA

Seamlessly add the power of NEC's UNIVERGE BLUE CONNECT cloud-based, enterprise-grade PBX to Microsoft Teams<sup>1</sup> giving your business the communications features it needs directly within the Teams applications. Get the reliability and features your business deserves from a partner you can trust with 24/7 support.

# MICROSOFT TEAMS AS YOUR COLLABORATION HUB

Use Microsoft's collaboration tools to manage chat, file sharing, and video conferencing.

#### NATIVE VOICE INTEGRATION WITH MICROSOFT TEAMS

Seamlessly add CONNECT enterprise-PBX features to Microsoft Teams with no additional employee training required.

#### **CONNECT ENTERPRISE-GRADE PBX**

Greet and route callers to the right person or department and make external calls directly from the Microsoft Teams dialler through the CONNECT cloud PBX.











# **UNIVERGE BLUE CONNECT** FOR MICROSOFT TEAMS



# HOW UNIVERGE BLUE CONNECT AND MICROSOFT TEAMS WORK TOGETHER

FEATURES	CONNECT FOR TEAMS <sup>1</sup>	MICROSOFT TEAMS
Instant Messaging		<b>✓</b>
Online Meeting		<b>✓</b>
Cloud Storage and File Sharing		✓
Notes and Tasks		✓
In-country calls to landlines and mobiles <sup>2</sup>	✓	
International Calling <sup>3</sup>	16 countries	
Monthly outbound minutes per user <sup>2</sup>	3000 min (pooled)	
HD Quality Voice	✓	
Caller ID	✓	
Extension to Extension Calling	✓	
Call Waiting, Transfer, Hold	✓	
3-way Calling	✓	
Music on Hold	✓	
Do not Disturb	✓	
	✓	
Voicemail Transcription	✓	
Voicemail Storage	10 Hrs/user	
Call Recording (automatic)	24 Hrs/user	
QoS Dashboard	✓	
Call History	✓	
Auto Attendant (10 per account)	✓	
Hunt Groups (10 per account)	✓	
24/7 Support	✓	

<sup>&</sup>lt;sup>1</sup> MSFT Phone System licence required, per user.

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EMEA (Europe, Middle East, Africa)

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<sup>&</sup>lt;sup>2</sup> Inclusive calling excludes calls to premium or high cost fixed or mobile numbers, specialty numbers or other destinations not considered standard cost. Those will be charged on a pay per use basis. Call rate tariffs can be obtained at: https://univerge.blue/rates CONNECT is subject to NEC's Fair Use Policy as detailed in the Product Schedules available at https://univerge.blue/legall

³ For Teams: Belgium, Denmark\*, Estonia, France, Germany\*, Iceland\*, Ireland\*, Italy\*, Netherlands\*, Norway\*, Řomania\*, Šlovakia, Spain, Sweden, Switzerland, UK\* (\*Includes standard mobile)