Software Assurance.
F One Technologies Ltd.

Software Assurance Explained.

Our software assurance package is the best way to keep your cloud telephone solution up to date, secure and operating the way you want it to. Regular software updates, free remote changes and next working day hardware replacements offer you full peace of mind

Software Updates.

It's vital that your telephone and WiFi equipment is kept up to date with the latest software. Regular updates not only provide you with the most recent security upgrades, but they often provide you with new features and benefits. These upgrades are completed remotely and without any disruption to your telephone or broadband service whatsoever.

Programming Changes.

As part of your software assurance package, you'll receive two units (equivalent to 30 minutes) of free remote support from our Technical Team, per month. These changes can include adding or amending system messages, call routing adjustments, programming existing user/handsets and more. If you're unsure what's covered by your software assurance package, then please contact the Technical Team who will be more than happy to assist you.

Hardware Insurance.

If you experience any faulty or defective telephone or WiFi hardware, either because of a manufacturing issue or general wear and tear, then we'll endeavor to replace that equipment, where possible, the next working day. More importantly, it's done without any cost to you. We make it our priority to get your business communications back up and running as soon as we possibly can.