

Post-Installation Information.

F One Technologies Ltd.



Welcome to the F One family! Now that your new solution has been installed, we wanted to provide you with some useful information to assist you going forward.

Training.

You will have received on-site training from your F One engineer. If you feel you need any further assistance, please let us know and we can arrange some remote training. In the meantime, here is the link to our YouTube channel, which contains several useful videos:

[F One YouTube Channel](#)

Additionally, here is the link to the F One training centre for your new phone system, which includes a number of helpful videos and guides on various aspects of your solution:

[Elevate](#)
[Univerge Blue](#)
[Horizon](#)
[SmartVoice](#)

Other Useful Links.

We've also compiled a range of other useful links, including access to the Elevate portal, your SmartVoice studio, and more. Explore them below:

[Cloud Phone System Portal](#)
[Archiving](#)
[SmartVoice - AI Powered Professional Phone System Messaging](#)

Getting in Touch.

If you need any additional support regarding your solution, you can call us on [0330 211 1183](tel:03302111183) and press option 2 for the Technical Team.

Alternatively, you can create a service ticket by emailing us at service@fonetech.uk and your request will be reviewed and assigned to the most suitable Technical Engineer.