



Get Elevate's advanced communications capabilities and Microsoft Teams' collaboration in a seamless, single-app experience.

**Fully Embedded App**

Single-app experience with no \$8 Teams Phone license required

**Advanced Features**

Advanced cloud-based phone system, Call Centre and more

**Built-In Redundancy**

If Teams goes down, use Elevate's mobile app for calls

For businesses centred around Microsoft Teams for collaboration, Elevate for Teams Advanced offers an integrated solution that enhances Teams with Elevate's powerful communication features. This integration brings Elevate's advanced cloud-based phone system, call centre features, queue management, and archiving directly into the familiar Teams app, eliminating the need for an additional Teams Phone license.

To ensure a streamlined user experience, collaboration features such as chat, meetings, and file sharing are used within Teams. All cloud communications are handled through Elevate, accessible via the Elevate icon within the Teams desktop application. Additionally, presence status is synchronized between Elevate and Teams, and the contacts list is shared for seamless ease of use.

**MICROSOFT TEAMS FOR COLLABORATION:**

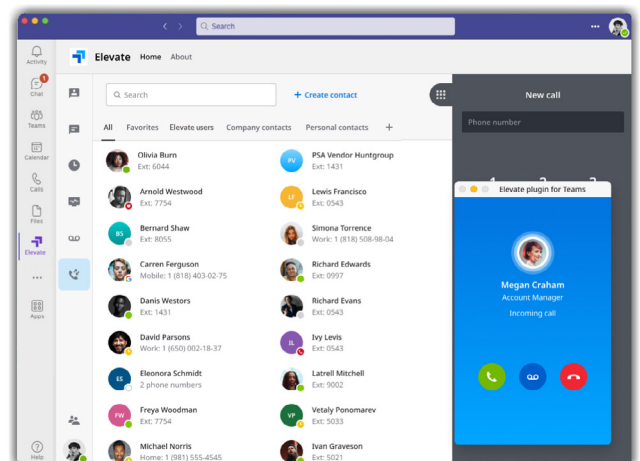
Use Teams collaboration tools to manage chat, file sharing, and video meetings.

**ELEVATE FOR COMMUNICATIONS:**

Enhance your business communication with our enterprise-grade phone system, featuring advanced call routing and voicemail transcription.

**A SIMPLIFIED SINGLE-APP EXPERIENCE:**

Teams users can use Elevate to make and receive calls within the familiar Teams app.



## HOW ELEVATE AND TEAMS WORK TOGETHER



FEATURES	USE TEAMS FOR	USE ELEVATE FOR
Chat/Instant Messaging	●	
Video Meetings	●	
File Sharing & Cloud Storage	●	
Enterprise PBX		●
Unlimited International Calling to 33 countries		●
Free Phone		●
30-Day Rolling Archiving (for call records, call recordings, and voicemails)		●
Elevate Mobile App		●
Phone Features (Call Forward, Hold, 3-way)		●
Call Centre (Monitor, Barge, Whisper)		●
Call Queuing		●
Automated Attendant		●
Advanced Hunt Groups		●
Reporting & Analytics		●
Voicemail & Transcription		●
Call Recording		●
Music on Hold		●
3rd Party Integrations (Salesforce, ServiceNow, NetSuite, and more)		●

QUESTIONS? CONTACT US TODAY!

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