



Welcome to Connections.

It's our 10th anniversary this year, so we're marking the occasion by launching this new monthly customer newsletter to keep you informed of the latest company and industry developments, products and reviews. We're very proud to support many prestigious clients and we are committed to providing you with the very best telephones, internet, WiFi and mobiles solutions.

Julian Gologly, Digital Marketing Coordinator

SAFEWEB

A vital cyber-security product that protects users' data.

With the ever-increasing threat of data breaches, identity theft and fraud on the so-called dark web, cyber-security is all important to many business owners these days. To address these risks, we've joined forces with SafeWeb to provide our customers with a cost-effective solution to combat potential harm to your business.

According to our Solutions Director, Adam Monaghan, the new service offers comprehensive visibility into the dark web. "SafeWeb allows users to stay informed about the data that may be compromised and with the support of the dedicated support centre, you gain the necessary tools to take action and proactively prevent breaches from occurring now, and in the future", he said.

SafeWeb scans the dark web and informs you about sensitive information that's been found like passwords, emails or payment details, so you can take action and stay safe.

To familiarise customers with this exciting innovation, we have produced a new video which explains how it works. Visit XXX for more information.



From as little as £8.00 per SIM, per month!

Providing a personalised mobile service.

Our competitively priced mobile service redefines business mobility with a wide range of customised packages, tariffs, networks, handsets and dedicated account management. Not all of our customers enjoy seamless connectivity and the flexibility to choose solutions aligned to their unique business needs. To find out more visit our website or give us a call today to start streamlining your business communications.

New year, new starters.

With the arrival of 2024, we're delighted to welcome two new team members to our family-run business.

Jessica Hedges joins our hardworking team of Telecom Specialists helping potential customers understand the real benefits of investing in a new telephone system.

Lily Farminer is our new Office Coordinator supporting colleagues to sustain outstanding levels of customer service and ongoing care.

Embracing administration and sales, engineering, after-sales service and technical support, we have an incredible team of skilled individuals, and we will continue to seek customer-focused and results-driven professionals to join us.



Online customer support and billing information.

In addition to a wealth of essential product and service information, you can access your latest invoices, service management, and in-depth call and service reports, simply log in securely or if you need to discuss any issue, connect with one of our knowledgeable team members today. Our experts are willing to understand your needs and offer the most effective strategies and services.



WLR switch off, the facts.

We'd like to update you on an important development in the UK's telecommunications landscape that occurred last year. As of 5th September 2023, Openreach ceased the sale of traditional WLR products like PSTN and ISDN digital phone lines, marking a significant transition towards more advanced technologies such as VoIP and SIP.

If your business is still utilising analogue or digital phone lines for key operations (such as alarms, fax machines, POCs, and franking machines), now is a critical time to consider upgrading to a cloud-based system. These modern solutions offer considerable benefits, including cost-efficiency, enhanced flexibility, and improved capabilities for remote work.

We're here to support you in this transition. Our cloud-based solutions are tailored to meet the unique needs of your business, ensuring a seamless switch from traditional phone systems. They are designed for ease of use, reliability, and come with our ongoing support.

For those who haven't yet made the move, or if you're considering further upgrades to your current setup, please feel free to contact us on 0830 221 1163.

Our team is committed to providing you with the best advice and assistance for a smooth transition!



Let's talk.

Since the launch of F One in 2014, we've been thrilled to receive an overwhelming amount of positive feedback from you, our valued customers. This includes over 150 five-star reviews on Google, a testament to the satisfaction and trust our clients have in our services.

We extend our heartfelt gratitude for your support and feedback. Thank you for being a vital part of our journey!

